

Simplify building operations with one facilities management solution.

Solution brief

Smart Facility Manager helps you improve efficiencies and keep tenants more comfortable.

Facilities management is becoming more complex. HVAC, energy and indoor air quality technologies are advancing and multiplying. Plus, managing energy costs, building performance and occupant satisfaction is a delicate balancing act.

It's hard for facility managers to earn high marks on building management scorecards when they have to coordinate multiple vendor contracts, manage on-premises systems separately and synchronize system settings manually.

Verizon Smart Facility Manager gives businesses one solution, one provider, one contract and singular visibility into building operations. Our intelligent, cloud-based managed service delivers a range of capabilities to help you maintain occupancy levels, earn a positive return on investment and extend building life.

Tailor a solution to your facility's unique requirements.

Smart Facility Manager isn't a product. It's a custom IoT solution that fits the specific data, software and hardware needs of building operations and removes the constraints associated with on-premises systems that don't communicate.

Collect and analyze data in the cloud.

Smart Facility Manager collects sensor data in near real time and sends it to an intelligent, cloud-based IoT platform where it is analyzed and synthesized to help facility managers monitor building health and troubleshoot system interruptions and failures.

Ingest data from a range of endpoints.

Smart Facility Manager supports Ethernet, Wi-Fi and long-range (LoRa) endpoints from multiple vendors.

Reduce the number of vendors from some to one.

Verizon provides you with an end-to-end solution to design, deploy, monitor and maintain your smart facility. When you partner with Verizon, you get access to tools, resources and technology, as well as our extensive networking expertise – all under one roof.

Enable network management to the CPE level.

Verizon's Integrated Management Platform for Advanced Communications Technologies (IMPACT) supports Smart Facility Manager. It's a patented, automated, real-time global monitoring and control system that features:

- Real-time monitoring and control
- Network and security operations centers integration
- ITIL service management best practices
- Multivendor toolset integration
- Multivendor surveillance system integration
- Global network and customer premises equipment (CPE) database visibility

Smart Facility Manager uses IoT sensors and devices, coupled with a wireless and wired network infrastructure and an intelligent edge gateway, to address facility management challenges. These include siloed point solutions from multiple vendors, the desire for cost-effective and resource-efficient building operations, and occupant demand for more sustainable and healthy environments.

Get a 30,000-foot view of your connected buildings.

Smart Facility Manager's dashboard distills data from across all your buildings—across a range of vendors and equipment—so you can optimize operations, plan maintenance and prevent downtime. It offers:

User and access management controls	Sensor health monitoring
User-interface-based multibuilding device management	Troubleshooting tools
Visualization tools	Customizable application programming interface (API)
Configurable threshold alerts	Secure API protocols
Drill-down views	Multibuilding view
Customizable trend charts	

Access Smart Facility Manager through the VEC.

We'd like to make it as easy as possible for organizations to get up and running with Verizon products and services. The Verizon Enterprise Center (VEC) customer portal gives you one-stop access to information and support for your business, including help with Smart Facility Manager.

Enjoy the benefits of one smart vendor.

Smart Facility Manager gives building operators and managers:

- Operational cost savings
- Carbon footprint reduction
- Improved occupant satisfaction with improved air quality, circulation, temperature control, energy usage and green standards compared to current industry norms
- Enhanced building maintenance planning through sensors and data
- Longer building life through better monitoring and maintenance
- 24/7/365 building health monitoring and troubleshooting
- Simplified management via one solution from one provider on one contract

Why Verizon

With 25+ years of experience in providing network services and infrastructure to global businesses and recognition as a Gartner® Magic Quadrant™ Network Services Leader 15 years in a row,¹ Verizon is in a unique position to provide Smart Facility Manager to customers. In addition, Verizon has 3,000+ project management, service management and engineering professionals; 600 security specialists operating from nine security operations centers; and 1,000 professional services consultants to support your facilities transformation strategy.

Learn more:

To simplify facility management and optimize your built-environment investment, contact your Verizon Business Account Manager.



¹ Gartner, Magic Quadrant for Network Services, Global. Published: 20 February 2020. Analyst: Neil Rickard, Bjarne Munch, Danellie Young. As a Leader in Magic Quadrant for Network Services, Global, 2015–2020; as a Leader in Magic Quadrant for Global Network Service Providers in 2011–14; as Verizon Business in Magic Quadrant for Global Network Service Providers, 2007, 2009–2010; as Verizon Business in Magic Quadrant for Managed and Professional Network Service Providers, North America, in 2008. The Gartner report is available upon request from Verizon. Gartner does not endorse any vendor, product or service depicted in our research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. GARTNER and MAGIC QUADRANT are trademarks and service marks of Gartner, Inc. and/or its affiliates and are used herein with permission. All rights reserved.