

Attachment D

Service End User Agreements – Service Attachments

Service End User Agreements -Service Attachments

- Access
- MPLS- Private IP
- Internet Dedicated Service
- Virtual Network Service (VNS)
- Professional Services
- CPE
- Virtual Communication Express (VCE)
- VoIP
- Virtual Contact Center (VCC)
- Digital CX
- IVR Enhanced Call Routing (ECR)
- IVR Speech Services
- Long Distance
- Toll Free

Service End User Agreements Service Attachment - Access



Updated CP Access
Plus Service Attachme

Service End User Agreements Service Attachment - MPLS – Private IP



Updated Private IP
SA Services Attachmer

Service End User Agreements Service Attachment - Internet Dedicated Service



Updated
cp_ids_plus_internet_d

Service End User Agreements Service Attachment - VNS+



Updated VNS Service
Attachment 032719.doc

Service End User Agreements Service Attachment - Professional Services



Updated Professional
Services + Service Att

Service End User Agreements Service Attachment - CPE



Updated
cp_cpe_plus_cpe_and_



Updated
cp_cpesiteprep_plus_c

Service End User Agreements Service Attachment - Virtual Communications Express (VCE)



Updated CP Virtual
Communications Expr

Service End User Agreements Service Attachment - VoIP



Updated VoIP Service
Attachment 032719.doc

Service End User Agreements Service Attachment - VCC



Updated CP CCAS
VCC Plus Contact Cen

Service End User Agreements Service Attachment - Digital CX Plus



Updated CP Digital
CX Plus Service Attach

Service End User Agreements Service Attachment - Digital CX Plus SLA



Updated CP Digital
CX Plus SLA 032919.docx

Service End User Agreements Service Attachment – IVR Enhanced Call Routing (ECR)



Updated Hosted
IVR-ECR with Basic Svc



Updated Hosted
IVR-ECR with Advance

Service End User Agreements Service Attachment – IVR Speech Services



Updated Hosted IVR
- Speech Svc Attach



Updated Hosted IVR
Speech Svcs Unbundli

Service End User Agreements Service Attachment - Long Distance



Updated Long
Distance Voice Service