PLANTRONICS

VPAT 15, Product: UC & Microsoft compatible USB wired & wireless Non-Hearing Aid Compatible (Non-HAC) Headsets & Bases:
  Over the Head wired USB Noise cancelling Mono: C310, C310-M, Audio 310 USB, .Audio 615, .Audio 615-M, .Audio 610USB
  Over the Head Wireless USB Noise cancelling Mono: W730/W730M; W740/W740M, W745/W745M; W430/W430M; W445/W445M
  Over the Head Wireless USB Noise cancelling Mono: W430/W430M
  Over the Head Wired USB Noise cancelling Stereo: C320, C320-M, .Audio 630, .Audio 630-M, .Audio 625USB, .Audio 628
  Over the Head Wired USB Noise cancelling Stereo: .Audio 655 USB, .Audio 355, .Audio 995 (Wireless)
  Over the Head USB Noise cancelling Convertible, Mono /Stereo: C435, C435-M
  Under the Ear USB Wind-Smart Boom Mono: MX500i
  Bluetooth Wireless UC Compatible Headsets with USB Dongle: Voyager Legend UC, Voyager Edge UC, Voyager Focus B825
  Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: Voyager Legend UC-M, Voyager Edge UC-M
  Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: WG200, WG201, Voyager Focus B825-M
  Bluetooth Wireless, mono, M165 (black or white)

Summary Table Voluntary Product Accessibility Template		
Criteria	**Supporting Features**	**Remarks and explanations**
Section 1194.21 Software Applications and Operating Systems	**Not Applicable**-	Not a software or Operating System product.
Section 1194.22 Web-based internet information and applications	**Not Applicable**-	Not a web-based application.
Section 1194.23 Telecommunications Products	**Supports with Exception**	VPAT 15 covers UC/Call Center Non-Hearing Aid Compatible (Non-HAC) products Some of the other Requirements are met, but not on all products.
Section 1194.24 Video and Multi-media Products	**Not Applicable**	Not a video or multimedia product.
Section 1194.25 Self-Contained, Closed Products	**Not Applicable**-	Not a self-contained or closed product.
Section 1194.26 Desktop and Portable Computers	**Not Applicable**-	Not a desktop or portable computer.
Section 1194.31 Functional Performance Criteria	**Supports**	All VPAT 15 Listed Products support all Functional Performance Criteria.

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Over the Head Wireless USB Noise cancelling Mono: W730/W730M; W740/W740M, W745/W745M; W430/W430M; W445/W445M
Over the Head Wireless USB Noise cancelling Mono: W430/W430M
Over the Head Wired USB Noise cancelling Stereo: C320, C320-M, .Audio 630, .Audio 630-M, .Audio 625USB, .Audio 628
Over the Head Wired USB Noise cancelling Stereo: .Audio 655 USB, .Audio 355, .Audio 995 (Wireless)
Over the Head USB Noise cancelling Convertible, Mono /Stereo: C435, C435-M
Under the Ear USB Wind-Smart Boom Mono: MX500i
Bluetooth Wireless UC Compatible Headsets with USB Dongle: Voyager Legend UC, Voyager Edge UC, Voyager Focus B825, WG200
Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: Voyager Legend UC-M, Voyager Edge UC-M
Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: WG201, Voyager Focus B825-M
Bluetooth Wireless, mono, M165 (black or white)

Section 1194.23 Telecommunications Products - Detail Voluntary Product Accessibility Template		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	**Not Applicable**	USB headsets do not have an interface to VCO and HCO TTY's.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	**Not Applicable**	USB headsets do not have an interface to VCO and HCO TTY's.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	**Not Applicable**	USB headsets do not have an interface to VCO and HCO TTY's.
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	**Not Applicable:**	This requirement applies to voice mail, messaging, auto-attendant and IVR systems. It does not apply to headsets.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	**Not Applicable:**	This requirement applies to caller identification and similar functions. It does not apply to headsets.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	**Supports with Exceptions.**	Fine and / or coarse volume controls in each dedicated pod or headset assembly, & Volume Control Software allows the product to meet this clause. C2XX, .Audio products, .Audio 920, MX500i & M165 do not have enough Gain Range to meet these requirements. The C435 does meet these requirements.

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Bluetooth & USB Amplifier Headset
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(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	**Supports through Equivalent Facilitation**	The origin of this rule was to protect multiple users of public payphones who have different needs for increased volume. Headsets tend to be worn by a single user. The Plantronics USB headsets allow users to adjust volume. Although volume controls for the amplifiers do not reset automatically, circuitry or s software in each USB amplifier/ headset combination will protect users from loud sounds regardless of volume setting.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	**Does Not Support**	These Headsets do not meet the FCC Hearing Aid Compatibility Act (HAC) requirements of 47 CFR 68.317 or the Telecommunications Telephone Terminal Equipment Magnetic Field and Acoustic Gain Requirements of ANSI/TIA/EIA 504A Feb 1998 and ANSI/TIA 920A.for various deviations. Some do not physically fit within the mechanical positioning requirements with use of a Hearing Aid device.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	**Supports**	USB Headsets and amplifiers do not possess circuitry capable of generating interference per ANSI/IEEE C63.19 Standard.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	**Supports**	Headsets do not interfere with communications and do not remove information.
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	**Supports**	All VPAT 15 products listed comply with this provision: All Controls and Keys are tactilely discernible without activating them.
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	**Supports**	All VPAT 15 products listed comply with this provision: Persons with limited dexterity may have difficulty operating the set-up control.
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	**Not Applicable:**	This requirement applies to alphanumeric keyboard entry. VPAT15 products do not have alphanumeric keyboards.
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	**Supports**	All USB In-line amplifier controls have visual and tactile status indicators.

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  Over the Head Wireless USB Noise cancelling Mono: W730/W730M; W740/W740M, W745/W745M; W430/W430M; W445/W445M
  Over the Head Wireless USB Noise cancelling Mono: W430/W430M
  Over the Head Wired USB Noise cancelling Stereo: C320, C320-M, .Audio 630, .Audio 630-M, .Audio 625USB, .Audio 628
  Over the Head Wired USB Noise cancelling Stereo: .Audio 655 USB, .Audio 355, .Audio 995 (Wireless)
  Over the Head USB Noise cancelling Convertible, Mono /Stereo: C435, C435-M
  Under the Ear USB Wind-Smart Boom Mono: MX500i
  Bluetooth Wireless UC Compatible Headsets with USB Dongle: Voyager Legend UC, Voyager Edge UC, Voyager Focus B825
  Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: Voyager Legend UC-M, Voyager Edge UC-M
  Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: WG200, WG201, Voyager Focus B825-M
  Bluetooth Wireless, mono, M165, (black or white)

Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility Template		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supports**	Support for people who are blind or visually impaired is provided through headset amplifier controls that are tactilely or audibly discernible.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports**	Support for people who are visually impaired is provided through headset amplifier controls that are tactilely or audibly discernible.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Does Not Support**	Support for people who are deaf or hard of hearing is not provided as these headsets do not meet requirements for HAC & HOH compatibility.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Does Not Support**	VPAT 15 Listed Headsets do not comply with the FCC Hearing Aid Compatibility Act (HAC).
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Not Applicable**	USB headsets do not have an interface to VCO and HCO TTY's.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supports**	USB Headsets & In-line Pod Amplifiers support this rule.

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  Over the Head wired USB Noise cancelling Mono: C310, C310-M, Audio 310 USB, .Audio 615, .Audio 615-M, .Audio 610USB
  Over the Head Wireless USB Noise cancelling Mono: W730/W730M; W740/W740M, W745/W745M; W430/W430M; W445/W445M
  Over the Head Wireless USB Noise cancelling Mono: W430/W430M
  Over the Head Wired USB Noise cancelling Stereo: C320, C320-M, .Audio 630, .Audio 630-M, .Audio 625USB, .Audio 628
  Over the Head Wired USB Noise cancelling Stereo: .Audio 655 USB, .Audio 355, .Audio 995 (Wireless)
  Over the Head USB Noise cancelling Convertible, Mono /Stereo: C435, C435-M
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  Bluetooth Wireless UC Compatible Headsets with USB Dongle: Voyager Legend UC, Voyager Edge UC, Voyager Focus B825
  Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: Voyager Legend UC-M, Voyager Edge UC-M
  Bluetooth Wireless, Microsoft & Skype Compatible headset with USB Dongle: WG200, WG201, Voyager Focus B825-M
  Bluetooth Wireless, mono, M165 (black or white)

Section 1194.41 Information, Documentation and Support		
Criteria	**Supporting Features**	*Remarks and explanations*
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	**Supports**	All VPAT 15 Products listed have Product support documentation provided to end-users available in alternate formats upon request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	A description of the accessibility and compatibility features of products can be obtained upon request via email, fax, web site or telephone.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Support services for people with speech and hearing disabilities are available through TTY, email, fax and Live Chat.